



# INFORMATION ABOUT REGISTRATION FOR SYRIAN REFUGEES



## General information about registration

### What is UNHCR?

The United Nations High Commissioner for Refugees (UNHCR) is the United Nations agency in charge of **protecting and assisting asylum seekers, refugees and displaced persons**. UNHCR is an independent and apolitical international body. Its primary purpose is to advocate for the rights of refugees.

### What is registration?

Registration is the process where UNHCR interviews you and your family to be able to provide you with protection and certain assistance inside Lebanon.

### Why should I register with UNHCR?

UNHCR and NGO partners will know you and your family, be able to reach and help you. You will receive a registration certificate which will enable you and your family to access various services and assistance including health, education, legal counseling, etc.

In case you face problems in Lebanon, you can contact UNHCR and/or NGO partners. They will be able give you advice and may find a solution for you. For example, they may refer you to another agency for assistance, follow up with the Lebanese Authorities, give you legal advice, etc.

### Can I register even if I came to Lebanon through unofficial entry points?

**Yes**, you can be registered whether you entered through official border crossing points or not.



## On the day of registration

### Do I need to bring any documents to register?

You need to bring **all the documents** that are in your possession, for each family member that you would like to register. Example: National ID Card, Family Booklet, Passport, Birth Certificate, Marriage Certificate, School certificates/Diplomas, Military Service documents, Individual civil extracts, etc.

### What document will UNHCR give me when I register?

You will get a UNHCR Registration Certificate (“UN Paper”) with your and your family members’ pictures, dates and places of birth.

- ✓ This certificate is not a replacement for the residency permit issued by the Lebanese Authorities, which you should obtain from the General Security.
- ✓ This certificate is not a formal ID.
- ✓ This certificate is valid for two years and can be renewed at a UNHCR registration center. All family members registered on the file with you must be present during the renewal interview, otherwise they will be inactivated.

### Who will have access to my information?

The information you provide UNHCR, including your photos, is confidential and will never be shared **without** your consent.

### What services and assistance can I get after registering with UNHCR?

UNHCR and its NGO partners can provide you with different services and assistance depending on your needs. Some services like education, health services and legal advice, are available to all registered Syrian refugees.

Some assistance like food vouchers, hygiene kits, and baby kits are provided to registered refugees who are most in need only. You will receive more information after registering.

After your registration interview, UNHCR staff will give you details on the services available in your area and you will have a chance to ask questions if you wish. You can also pick up different information leaflets from the registration center, Community Centre or Social Development Centre near you.

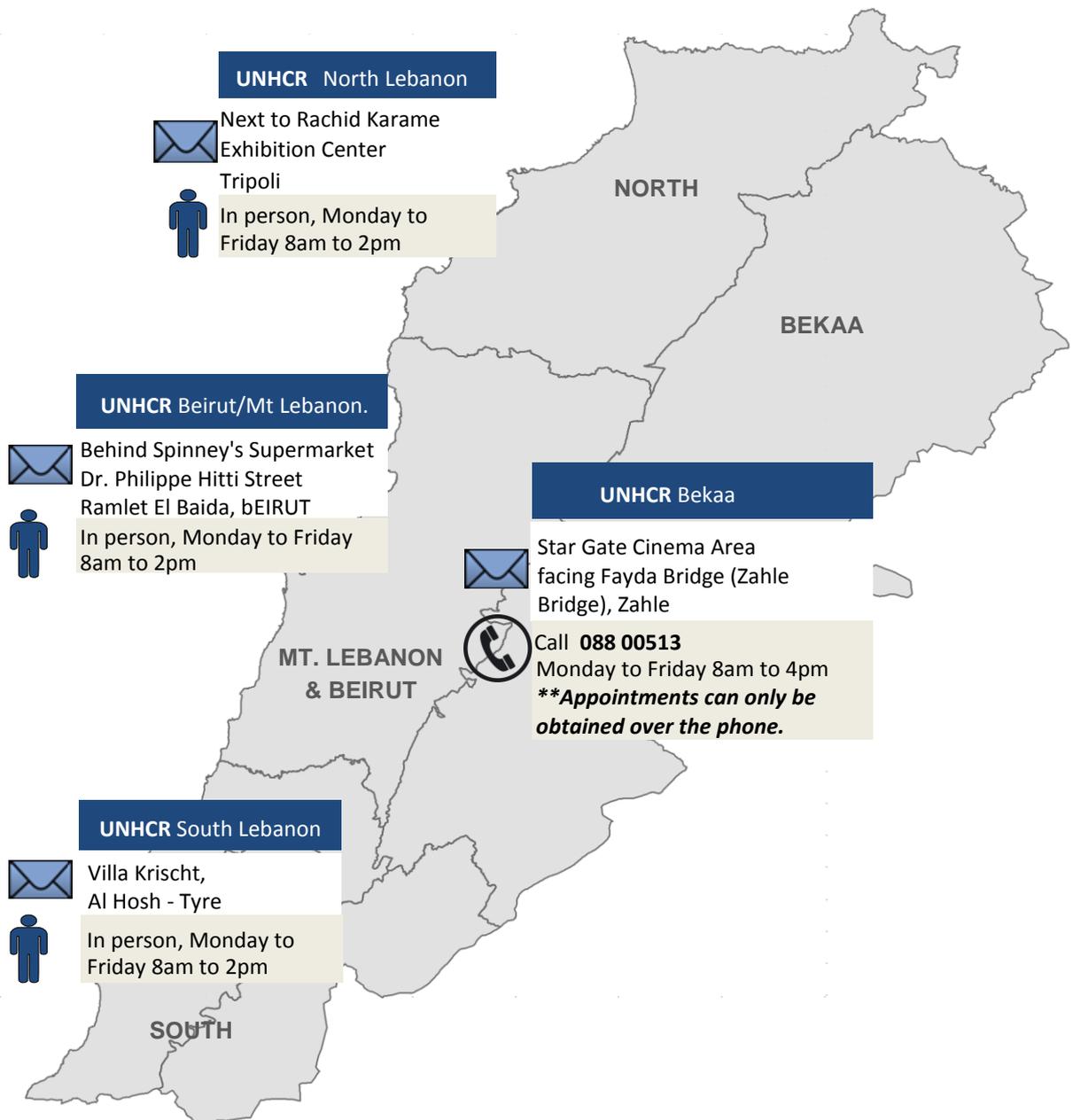


**If you provide false or incomplete information this will be considered fraud and you will lose your entitlement to assistance.**



## Where are the UNHCR Registration Centres?

UNHCR office where you can register	→	North Lebanon	Beirut/Mt. Lebanon	South Lebanon	Bekaa Valley
Area where you live	→	Akkar	Aley	Bent Jbeil	Baalbek
		Bcharre	Baabda	Hasbaya	El Hermel
		El Batroun	Beirut	Jezzine	Rachaya
		El Koura	Chouf	Marjaayoun	West Bekaa
		El Minieh-Dennie	El Meten	El Nabatieh	Zahle
		Tripoli	Jbeil	Saida	
		Zgharta	Kesrwane	Sour	



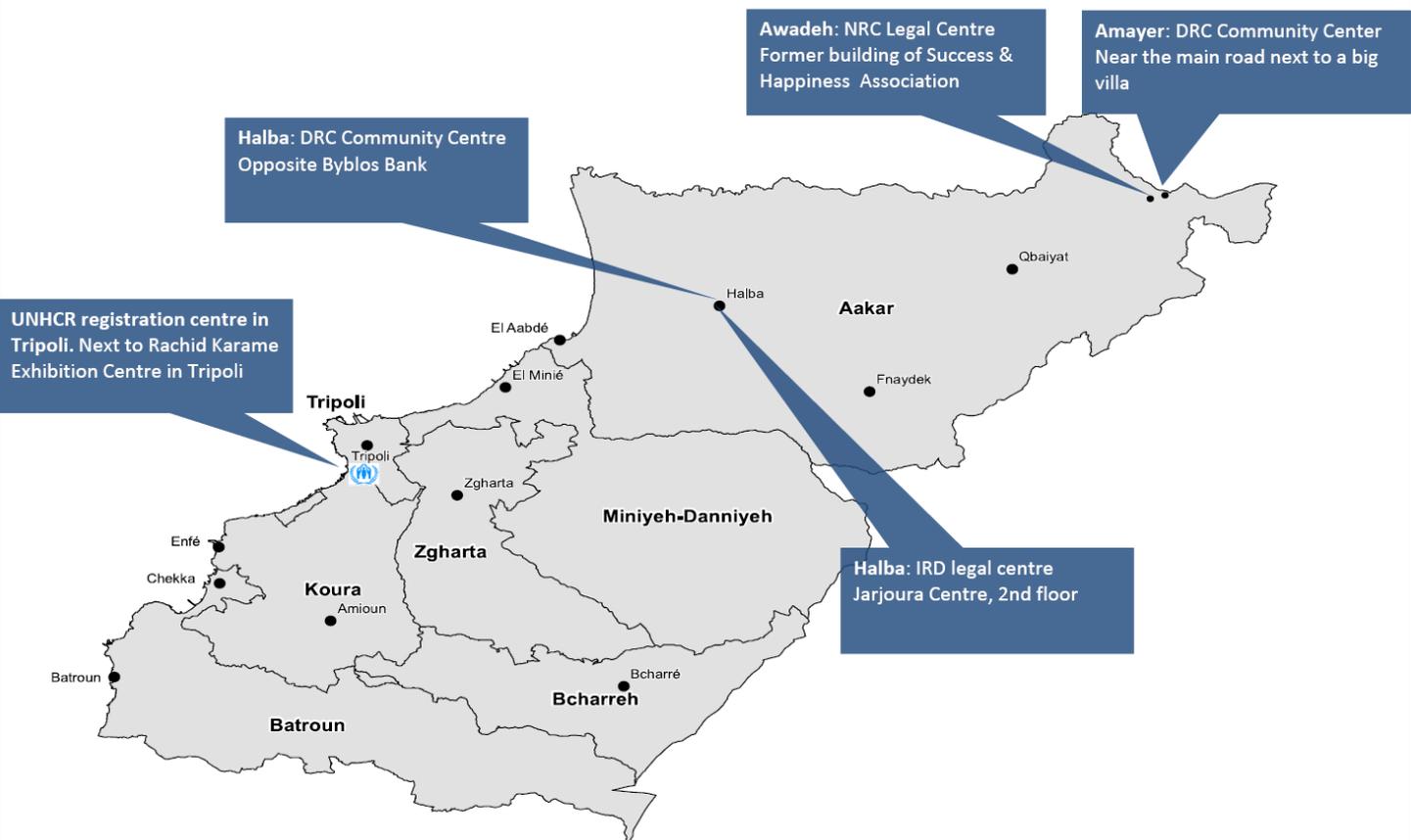


## Information specific to Akkar

### Where can I register?

Refugees living in Akkar can register in the UNHCR registration Centre in Tripoli (see map). In order to register, you first need to fix an appointment through the partners mentioned in the map below (DRC, NRC and IRD). These partners can also answer questions you may have about registration.

To get an appointment for registration you need to give the partner your name, family size, phone number, arrival date and the exact current place of residence in Lebanon. UNHCR will then contact you to inform you of your appointment.



### For general information on registration you can also approach:

- ✓ UNHCR and partner staff (DRC, Save the children, NRC, IRC, IMC, PU-AMI, WFP, IRD, PCPM) working in your village; and
- ✓ UNHCR Refugee Outreach Volunteers working in your village.



**Registration with UNHCR is free of charge, and so are all support and assistance offered by partners before and after registration. If anyone asks you for money for any of these services please contact UNHCR immediately!**